Welcome
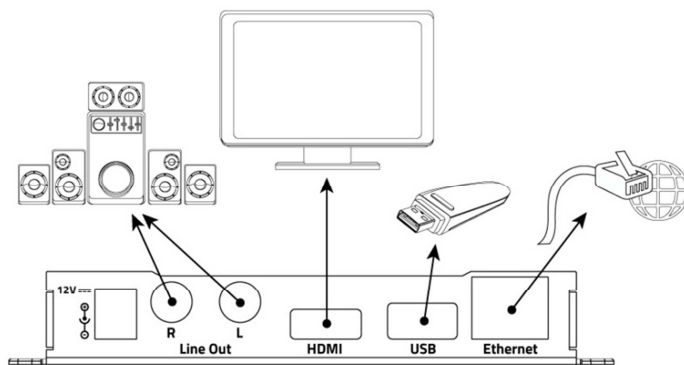
Dension would like to welcome you to the world of Dension's In-Store Digital Systems device users. This Quick Install Guide is for Dension ISR-1 and MPX-1 owners to get through the initial steps. Please follow this guide as described below.

Connections

The ISR-1 and MPX-1 devices have similar connectors except one HDMI output. The graph below shows what is what.

12V: plug to switch the device on. There is no on/off switch as the devices are designed for professional 24/7 use. If the device is plugged to the mains connector it starts automatically regular operation.

Line Out: stereo line out signal to be connected to power amplifiers via RCA plug.

HDMI: (MPX-1 only) video out for HDMI compatible screens and panels.

USB: for basic configuration purposes / for 3G dongles / for instant problem solving. External memory dongle cannot be attached!

Ethernet: to connect 10/100 broadband Internet via RJ45 plug.

Register

After connecting the device via the Ethernet port and the power supply, please navigate to HTTP://SHERPA.DENSION.COM (Dension Sherpa) website to register using the serial number and the MAC address of the device. The serial number and the MAC address can be found on the bottom label of the aluminum case. The serial number must be written without any space in-between the characters and starts with alphabet characters. For instance: *MPX2112345677* or *I3312345678.*

The customer ID is not compulsory to fill. Please note that for certain devices the registration method can be different. In this case users will be consulted by Dension support. Likewise, if you would like to set up the WiFi connection initially, please get in touch with Dension support.

Manuals

Further information can be found in manuals available at the Dension Sherpa site under 'Support' tab. One is about the Graphical User Interface of Dension Sherpa, the second is about the User Guide of the devices.

Contact support

For further information please get in touch with at IDS@DENSION.COM or call +36 1 463 0470.